

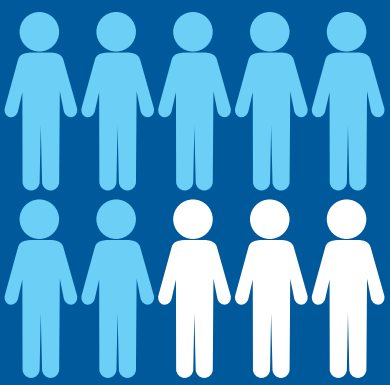
VISION FOR A HEALTHIER TOMORROW

10 Years of Expanding Care



Yuma Regional Medical Center has undergone vast, positive change over the last decade. And while we are a future-forward healthcare system, it is important to reflect on the progress made through decisions based on data and feedback cultivated through Community Health Needs Assessments and our patients. While every milestone and achievement cannot be reflected in this piece, a common theme of proactive advancement resounds, all with the health and well-being of Yuma County residents at the forefront of our actions.

How Community Needs Help Guide our Direction



You may wonder how YRMC determines what services, locations and programs are needed, or more importantly, what is critically important for our residents? Every three years, YRMC conducts a Community Health Needs Assessment. This valuable insight, along with patient feedback, drives the actions we take to expand and improve care in our community. Many of the identified needs in our assessments prior to 2013 were long-time concerns in the community.

While implementing large scale improvements can take decades, we have remained steady in our commitment to the delivery of new and expanded services. Our progress over the last 10 years is a demonstration of our commitment to meeting and exceeding the health needs of our community.

yumaregional.org/webelieve

Community Needs

Deliverables & Results

2013

Cancer Care (people leaving town for care)
Shortage of primary care and specialists
Quality of Emergency Care
Declining + aging facility

YRMC Family & Community Medicine Program

2014

High % of physicians over the age of 55
Physicians requesting on-call coverage

YRMC Cancer Center opens
YRMC Family Medicine opens

2015

Bariatric Surgery Program earns MBSQIP
YRMC Welcomes New CEO

2016

High % of diabetes and heart disease
Continued need for primary care and specialists
Foothills / East County population growth
Quality of physicians / care improving

New Emergency Dept. Opens
Earned Level 4 Trauma designation

2017

16 new and expanded services

2018

YRMC Primary Care Foothills opens

2019

Behavioral health identified as top need
Continued need for primary care and specialists
Data shows high % substance use

YRMC recognized as Forbes best employer
149 cumulative providers recruited
30 new expanded services

2020

AHA Quest for Quality Award
206 cumulative providers recruited
35 new and expanded services

2021

YRMC opens COVID vaccine clinic at Civic Center
Baldrige Quality Award

2022

Mental health and substance use rise as top need
Access to healthcare improves
Recruitment remains a top priority
Customer service / experience needs identified

2023

Behavioral Health Center opens
Foothills Health Campus complete
YRMC hires first Chief Experience Officer